

# 29. Voice on Phone Cannot be Heard, too Quiet, or Distorted

## INSPECTION PROCEDURE

|   |                       |
|---|-----------------------|
| 1 | Check cellular phone. |
|---|-----------------------|

Check if the voice on the other side can be heard using a cellular phone.

**OK:**

**Voice can be heard.**

NG

Replace cellular phone.

OK

|   |                |
|---|----------------|
| 2 | Check settings |
|---|----------------|

(a) Check if the volume is set to the minimum or maximum setting.

**HINT:**

When the volume is set to the minimum or maximum setting, the sound may be distorted.

(b) Check if the MUTE switch is set to ON.

**OK:**

**MUTE switch is not set to ON.**

NG

Set mute switch correctly.

OK

|   |             |
|---|-------------|
| 3 | Voice check |
|---|-------------|

Check if the navigation voice can be heard.

**OK:**

**The voice can be heard.**

NG

Go to "No voice navigation"  
(See page DI-242).

OK

Replace multi -display.