

CUSTOMER PROBLEM ANALYSIS CHECK

Suspension Control System Check Sheet

Inspector's
Name :

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	/ /
Date Vehicle Brought In	/ /	Odometer Reading	

Date Problem First Occurred		
Frequency Problem Occurs		<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (times per day, month) <input type="checkbox"/> Once only
Conditions at Time of Problem Occurrence	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor Temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °F (°C)
	Place	<input type="checkbox"/> Highway <input type="checkbox"/> Suburbs <input type="checkbox"/> Inner City <input type="checkbox"/> Hill (Up, Down) <input type="checkbox"/> Rough Road <input type="checkbox"/> Others

Symptoms	<input type="checkbox"/> Malfunction in damping force control	<input type="checkbox"/> Vehicle ride is uncomfortable <input type="checkbox"/> Vehicle ride too soft <input type="checkbox"/> Vehicle steering roll is different from right and left turn <input type="checkbox"/> Vehicle braking dive and starting squat are large <input type="checkbox"/> Others ()
	<input type="checkbox"/> Malfunction in vehicle height control	<input type="checkbox"/> Vehicle height cannot be changed by operating the height control switch <input type="checkbox"/> Vehicle height is extremely low when vehicle is parked <input type="checkbox"/> Vehicle leans to the right, left, front or rear <input type="checkbox"/> Abnormal sound sounds from AHC system <input type="checkbox"/> Others ()
	<input type="checkbox"/> Others	

DTC Check	1st Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)
	2nd Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code)