

# CUSTOMER PROBLEM ANALYSIS CHECK

**THEFT DETERRENT SYSTEM Check Sheet**

Inspector's name: \_\_\_\_\_

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	
Date Vehicle Brought in	/ /	Odometer Reading	km Mile

Date Problem First Occurred		/ /
Frequency Problem Occurs		<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (    Times per    day, month) <input type="checkbox"/> Once only
Weather Conditions When Problem Occurred	Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx.    °F (    °C))

Problem Symptom	<input type="checkbox"/> Theft deterrent system cannot be set.	
	<input type="checkbox"/> Indicator light does not flash when the theft deterrent system is set. (It stays ON or does not light at all.)	
	<input type="checkbox"/> Theft deterrent system does not operate.	<input type="checkbox"/> When unlocked using the door lock knob. <input type="checkbox"/> When the engine hood is opened.
	<u>Malfunction</u> <input type="checkbox"/> Horns only <input type="checkbox"/> Theft deterrent horn only <input type="checkbox"/> Headlights only <input type="checkbox"/> Taillights only <input type="checkbox"/> Starter cut only <input type="checkbox"/> Door lock operation only	
	<input type="checkbox"/> System cannot be canceled once set.	<input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When the key is inserted in the ignition key cylinder and turned to ACC or ON position. (However, only when the system has never operated) <input type="checkbox"/> When the luggage compartment door is opened with the key.
	<input type="checkbox"/> System cannot be canceled during warning operation.	<input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When the key is inserted in the ignition key cylinder and turned to ACC or ON position.
	<input type="checkbox"/> Warning operation starts when the system is set and the door or luggage compartment door is opened with the key.	
<input type="checkbox"/> Others.		