

CUSTOMER PROBLEM ANALYSIS CHECK

THEFT DETERRENT SYSTEM Check Sheet

Inspector's name: _____

| | | | |
|-------------------------|-----|-------------------|------------|
| Customer's Name | | Registration No. | |
| | | Registration Year | |
| | | Frame No. | |
| Date Vehicle Brought In | / / | Odometer Reading | km Mile |

| | | |
|--|---------------------|--|
| Date Problem First Occurred | | / / |
| Frequency Problem Occurs | | <input type="checkbox"/> Constantly <input type="checkbox"/> Sometimes (Times per day, month) <input type="checkbox"/> Once only |
| Weather Conditions When Problem Occurred | Weather | <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others |
| | Outdoor Temperature | <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °F (°C)) |

| | | |
|----------------------------------|---|--|
| Problem Symptom | <input type="checkbox"/> Theft deterrent system cannot be set. | |
| | <input type="checkbox"/> Indicator light does not flash when the theft deterrent system is set. (It stays ON or does not light at all.) | |
| | <input type="checkbox"/> Theft deterrent system does not operate. | <input type="checkbox"/> When unlocked using the door lock knob. <input type="checkbox"/> When the engine hood is opened. |
| | <u>Malfunction</u> <input type="checkbox"/> Horns only <input type="checkbox"/> Theft deterrent horn only <input type="checkbox"/> Headlights only <input type="checkbox"/> Taillights only <input type="checkbox"/> Starter cut only <input type="checkbox"/> Door lock operation only | |
| | <input type="checkbox"/> Once set system cannot be canceled. | <input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When the key is inserted in the ignition key cylinder and turned to ACC or ON position. (However, only when the system has never operated) <input type="checkbox"/> When the luggage compartment door is opened with the key. |
| | <input type="checkbox"/> System cannot be canceled during warning operation. | <input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When the key is inserted in the ignition key cylinder and turned to ACC or ON position. |
| | <input type="checkbox"/> Warning operation starts when the system is set and the door or luggage compartment door is opened with the key. | |
| <input type="checkbox"/> Others. | | |