# CUSTOMER PROBLEM ANALYSIS CHECK

DIAWV−01

| MULTIPLEX COMMUNICATION SYSTEM Check Sheet |
|---|

Inspector's name: _____

| Customer's Name | | Registration No. | |
|---|---|---|---|
| | . | Registration Year | |
| | | Frame No. | |
| Date Vehicle Brought in | / / | Odometer Reading | km Mile |

| Date Problem First Occurred | | / / |
|---|---|---|
| Frequency Problem Occurs | | ☐ Constant ☐ Sometimes ( times per day, month) ☐ Once only |
| Weather Conditions When Problem Occurred | Weather | ☐ Fine ☐ Cloudy ☐ Rainy ☐ Snowy ☐ Various/Others |
| | Outdoor Temperature | ☐ Hot ☐ Warm ☐ Cool ☐ Cold (Approx. ˚F ( ˚C)) |

| DTC Check | 1st Time | ☐ Normal Code ☐ Malfunction Code (Code ) |
|---|---|---|
| | 2nd Time | ☐ Normal Code ☐ Malfunction Code (Code ) |